

HP HALO MANAGED SERVICES

HP Halo Video Collaboration Service



Unify your enterprise: seamless video collaboration from a single global source

Already a recognized leader in managed services for telepresence, Halo is extending its leadership across the entire spectrum of video collaboration. The groundbreaking HP Halo Video Collaboration Service allows your traditional videoconferencing systems and your telepresence solutions to reside on the Halo Video Exchange Network (HVEN)—a fiber optic, truly global network designed for video collaboration. The service provides an exceptional connection for most H.323-compliant endpoints and includes a comprehensive, end-to-end, global managed service. The result is a user-friendly, reliable, high-quality video collaboration experience across your enterprise. The alliance of industry pioneers HP and TANDBERG makes this possible.

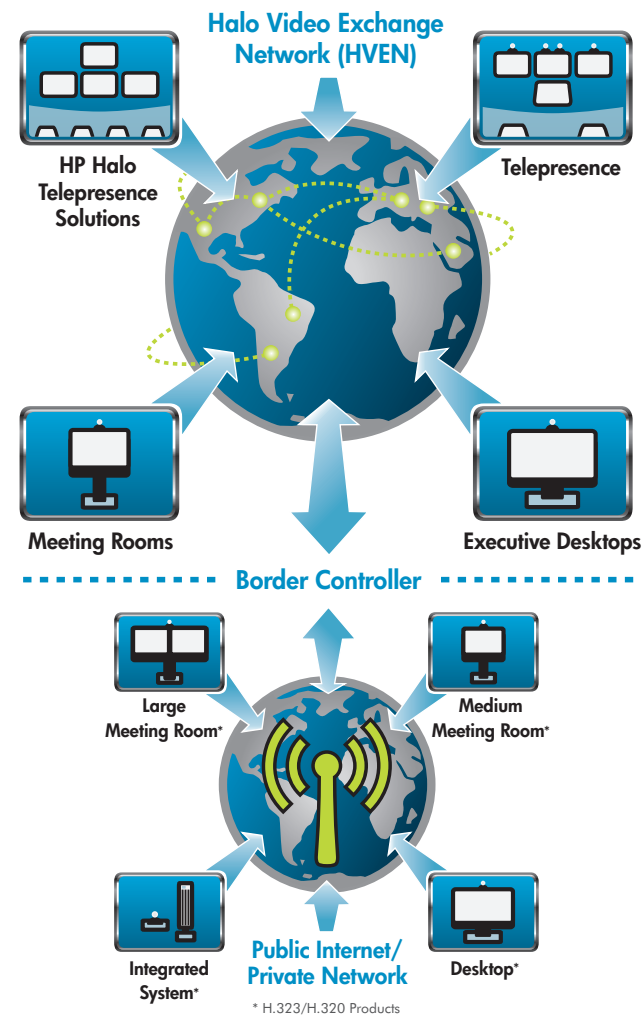
The HP Halo Video Collaboration Service delivers:

- A single-source, global managed service for all of your video collaboration assets—from immersive telepresence to desktop
- Secure cross-company connections
- Outstanding reliability, high-quality video and audio

It all adds up to higher utilization of your video collaboration assets, higher productivity and lower travel expenses. Finally, you can achieve the ROI you expected from your videoconferencing investment. And, you reduce your company's carbon footprint at the same time.

Delivering a global managed service

HP developed the HP Halo Video Collaboration Service as an innovative offering for customers that want an exceptional collaboration experience with reduced infrastructure complexity. The comprehensive, end-to-end managed service sets a new industry standard.



Large organizations today are turning to managed service for their video collaboration needs, off-loading demands on IT and the cost of corporate network overhauls. HP Halo excels in managed services, providing a complete solution with a dedicated network and global support from a highly trained team of video collaboration engineers and technicians.

Monitored and managed for you by HP

The HP Halo Video Collaboration Service incorporates features developed and refined as part of HP's alliance with TANDBERG to meet the needs of a unified video collaboration environment. The resulting HP Halo Video Collaboration Service provides unparalleled capabilities to monitor, control and manage the entire video collaboration experience.

Delivering interoperability and secure cross-company collaboration

Videoconferencing usually involves multiple vendors, which often poses an obstacle to effective video collaboration—particularly for cross-company connections. A product of Halo's joint development efforts with TANDBERG, the HP Halo Video Collaboration Service enables a fully integrated solution: videoconferencing hardware, a network designed specifically for videoconferencing services and complete management services. It's a total system for seamless video collaboration.

The HP Halo Video Collaboration Service facilitates interoperability across a range of collaboration solutions, from immersive telepresence to desktop videoconferencing. For example, you can collaborate from endpoints as diverse as the HP Halo Telepresence Solutions, TANDBERG's Telepresence Solutions, the conference room-based TANDBERG Profile series and the desktop-based TANDBERG Centric series. Additionally, the service is available for H.323-compliant endpoints from other videoconferencing providers. HP expects to continue expanding the service to products of multiple telepresence and videoconferencing providers. The service includes the capability to connect with other traditional videoconferencing endpoints running on other networks—greatly extending Halo's support for cross-company collaboration.

A robust service that provides global coverage

The HP Halo Video Collaboration Service is a comprehensive managed service that delivers a better video collaboration experience to endpoints anywhere in the world.

Summary of Services—HP Halo Video Collaboration Service

Dedicated Video Network

- Connection to HVEN, including on-demand, unlimited use of global network
- Guaranteed available bandwidth
- 24x365 performance monitoring and system status by a dedicated Video Network Operations Center (VNOCC)
- Ongoing proactive HVEN system checkups
- Multipoint capability for H.323 endpoints with unlimited usage
- Optimized video/audio performance per endpoint
- Remote restoration of default HVEN configuration for endpoints

Security/Reporting

- Private, access-controlled network
- 24x365 monitoring of network activity allowing Halo to effectively react to intrusion attempts
- Endpoint usage statistics, network statistics, authentication failures
- Monitoring of key endpoint functions
- Endpoint event log for connect error, call connected/disconnected

Support/Convenience

- 24x365 Concierge support for technical issue resolution/troubleshooting
- Directory management for endpoints on and off HVEN
- Simplified set of commands allows novice users easy operation
- Automatic initiation of pre-scheduled meetings
- 24x365 Concierge assistance (optional service)
- Network bridge connection to corporate network enabling non-HVEN endpoints to connect to HVEN endpoints

HVEN access delivers unique benefits

The HVEN provides distinct advantages over voice/data networks that have been adapted for video applications.

Unique benefits of the HVEN are accessed through the HP Halo Video Collaboration Service, including:

- A reliable and consistently high-quality collaboration experience
- Consistent video quality with minimal latency worldwide
- Unlimited, on-demand use of a network that enables real-time video collaboration anywhere in the world
- Guaranteed available bandwidth with no pre-scheduling required
- Video traffic independent of your company's network, avoiding expensive upgrades and minimizing risk to your business-critical applications
- Global, fiber optic, OC-level backbone that provides a secure, private connection that doesn't run on the public Internet and contains no wireless access points
- Extended multipoint capability, allowing users to collaborate from a variety of H.323-compliant endpoints

To learn more, visit www.hp.com/halo

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4AA2-2427ENA, September 2008

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