

TANDBERG PROFESSIONAL SERVICES

IP Video Diagnostic Service



NETWORK DIAGNOSTICS ARE ESSENTIAL TO SUCCESSFUL VIDEO DEPLOYMENT

IP-based video conferencing is a powerful communication medium. Successful deployment is dependent on your network operating at peak performance, utilizing an optimum configuration for IP-based video. Inadequate bandwidth capacity, processing bottlenecks or inappropriate network design can compromise mission-critical applications and negatively impact your user experience. Whether you are experiencing network performance issues or simply want to ensure your network is performing optimally, TANDBERG's IP Video Diagnostic Service can help.

SOLUTION

TANDBERG's IP Video Diagnostic Service investigates your network infrastructure in depth — taking into consideration a mixed network environment that may include mobility, security, multi-vendor/legacy equipment and video. This service quickly identifies network faults that compromise network performance, and recommends measures that ensure the network is properly configured and equipped to support high-quality video. The IP Video Diagnostic Service gives you all the information you need to accurately diagnose network issues and establish actionable remedies, including:

- Round trip delay
- Bandwidth utilization
- Endpoint quality
- Packet loss
- Packet Order/Mis-Order
- Network design
- Jitter
- Transmission Errors

SERVICE HIGHLIGHTS

- Assessment performed on-site in conjunction with client personnel
- Active testing — based on intelligent endpoints deployed at user site or network device level
- Real-world simulation of video streams
- Passive monitoring of performance
- Report of conditions that affect service quality
- Comprehensive report of findings and recommended corrective actions

For more information, contact your TANDBERG sales representative or visit www.tandberg.com

TANDBERG WORLD HEADQUARTERS
PHILIP PEDERSENS VEI 20
1366 LYSAKER, NORWAY
TEL: +47 67 125 125
FAX: +47 67 125 234
VIDEO: +47 67 126 126
tandberg@tandberg.com

1212 AVENUE OF THE AMERICAS,
24TH FLOOR
NEW YORK, NY USA 10036
TEL: +1 212 692 6500
FAX: +1 212 692 6501
VIDEO: +1 212 692 6535
tandberg@tandberg.com